

FIGURES

2025/26



Number of Service Users



The number of people using the community car scheme of which 85 use the service more than once

147

Number of Volunteers



Including 48 drivers, 8 telephonists and 9 board members

54

Note: some people have more than one role

Number of Passengers using Pilot Projects



The number of passengers using the community vehicle has been 347 and the number of passengers benefitting from TAG grants has been 640 (some using the community vehicle).

987

Number of Journeys that have taken place



Includes:-

1. Of the 338 local community car scheme journeys organised, 288 have taken place
2. Of the 358 local delivery runs that have been organised, 348 have taken place
3. Of the 177 hospital journeys organised, 135 have taken place
4. Of the 75 'exceptional' journeys outwith the SW Ross area for health appointments, 61 have taken place
5. Of the 112 community vehicle journeys organised 79 have taken place

914

NOTE: Many of these are return journeys. Cancellations happen for a variety of reasons – friends and family taking passengers, passenger illness, no driver available, appointment changes and the weather.

Total Mileage



Includes:-

6. 6,644 miles for local community car scheme trips of which 3,782 were with a passenger
7. 17,756 miles for hospital runs of which 15,546 were with a passenger
8. 7,891 miles for 'exceptional' runs outwith the SW Ross area for health appointments of which 7,296 were with a passenger
9. 5,562 miles to deliver prescriptions and other things
10. 4255 miles using the community vehicle
11. 6224 miles facilitated by the TAG grants (of which 1657 miles in community vehicle)

46,675

Number of Volunteer Hours



Calculated using an average speed and drop off time for each trip, hours of a telephonists duty and hours spent in meetings for the board and other management groups.

1,281

Number of Deliveries



Mainly prescriptions through 5,562 delivery miles

1,746

Social Value



Calculated through using the Ealing Community Transport Social Value Toolkit. Is broken down to be:-

1. £1,543 Health impact
2. £21,137 Social Impact
3. £ 119,108 Economic Impact

£142,748

NOTE: We are working with ECT to try and ensure the toolkit is developed to accurately reflect the social value of organisations working in remote and rural locations.